NAVEED AKRAM

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Objective

Experienced SAP FICO Professional with over 10 years of expertise in configuring and integrating SAP FICO modules (GL, AP, AR, AA) with other systems like MM, SD, and CO to deliver seamless financial processes. Adept at providing P2P sustainment support, managing financial reconciliations, and ensuring compliance with statutory

standards. Skilled in UAT, regression testing, and resolving complex system issues, I aim to contribute my technical acumen and process optimization skills to help organizations achieve financial excellence and operational

efficiency.

Experience

# Tata Consultancy Services

Assistant Manager.

2022 - Present

Delivered comprehensive sustainment support for SAP S/4HANA and Ariba, resolving incidents and managing system change requests.

Configured SAP FICO modules, including GL, AP, AR, and AA, to align with business needs and processes.

Integrated SAP FICO with modules like MM, SD, CO for seamless financial transactions, cost tracking, and reporting. Coordinated with external systems (e.g., banks, tax systems) for accurate financial reconciliation and compliance.

Designed and validated test scripts for UAT and regression testing in ALM, ensuring optimal system performance.

Partnered with stakeholders and technical teams to implement tailored solutions and resolve system defects.

Performed corporate audits to ensure compliance with statutory and organizational standards. Compiled detailed monthly performance reports and provided end-user training on SAP functionalities.

# IBM India PVT LTD

Content Enrichment Specialist

2015 - 2022

 Ensured accurate and consistent master data management across SAP FICO and related modules.

 Provided technical expertise in SAP FICO configuration, including financial transactions and controlling setup.

 Assisted clients with the setup and maintenance of financial structures, including cost centers, profit centers, and internal orders.

 Conducted data quality checks and resolved issues related to content discrepancies in financial data.

Subject Matter Expert.

 Provided SAP S/4HANA consulting for the efficient processing, cancellation, and data entry of invoices and credit notes, ensuring accurate financial postings.

 Advised clients on the reversal and correction of incorrectly posted invoices in SAP S/4HANA, enhancing data integrity and improving financial accuracy.

 Handled escalations related to payment reversals, incorrect account postings, customer refunds, and banking rejections in SAP S/4HANA, ensuring timely resolution of complex issues.

 Guided clients in resolving GR/IR and SES discrepancies, working cross-functionally to optimize procurement-to-payment processes and streamline issue resolution in SAP S/4HANA.

# Manpower Group Services

Procurement Analyst

2014 - 2015

Worked as a customer service L1 agent, providing the highest quality support to the Client's Telstrausers and Suppliers through calls and e-mail and at all the stages of the P2P cycle.

Manage Large amount of inbound and outbound calls and emails with maintainquality inthe allocated TAT. Maintained call, email ettiuettes and communication script when handling different topics.

Education

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| --- | --- |
| Islamiah Institute of Technology/VTU  Bachelor of Engineering in Electronics & Communication | 2010-2014 |
| Al Ameen PU College  Intermediate (PU board) | 2008-2010 |
| New Cambridge High School  High School (KSEEB) | 2008 |

Skills

S𝘼𝙋 F𝙄CO E𝙭𝙥𝙚𝙧𝙩𝙞𝙨𝙚: Configuration of GL, AP, AR, and AA modules; integration with MM, SD, and CO.

𝙏𝙚𝙨𝙩𝙞𝙣𝙜 𝙖𝙣𝙙 S𝙘𝙧𝙞𝙥𝙩 𝙙𝙚𝙨𝙞𝙜𝙣 :Unit, System integration, Regression testing and Script design.

𝙄𝙣𝙘𝙞𝙙𝙚𝙣𝙩 & C𝙝𝙖𝙣𝙜𝙚M𝙖𝙣𝙖𝙜𝙚𝙢𝙚𝙣𝙩:Resolving incidents and managing system change requests via Service Now and GSEP.

F𝙞𝙣𝙖𝙣𝙘𝙞𝙖𝙡 𝙘𝙤𝙢𝙥𝙡𝙞𝙖𝙣𝙘𝙚 & R𝙚𝙥𝙤𝙧𝙩𝙨: Conducting audits and preparing performance reports.

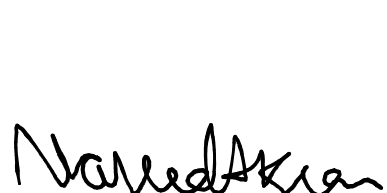
M𝙖𝙨𝙩𝙚𝙧 𝘿𝙖𝙩𝙖 M𝙖𝙣𝙖𝙜𝙚𝙢𝙚𝙣𝙩:Cost centers, profit centers, and internal order setups.

Languages

English, Kannada, Hindi and Tamil

Personal Details

Date of Birth : 17-07-1992 Marital Status : Married Nationality : Indian



NAVEED AKRAM